

JOSHUA KIRK ROBERTSON

9106 Lenox Pointe Dr Apt 203 • Charlotte, NC 28273
Phone: 704-408-5703 • E-Mail: JOSHKROB@GMAIL.COM

Education

United Faith Christian Academy; Charlotte NC
High School Diploma

2000-2004

Southeastern University; Lakeland FL

Bachelors of Science in Ministerial Leadership

Completed 119 Credit hours of Degree, 12 credits remaining

2004 – 2010, 2016

Work Experience

Bed, Bath & Beyond (Concord, NC) 03/2017 – 06/2019

Assistant Store Manager; Building key holder in charge of daily operations, maintaining schedules, tasks for associates, customer service, freight management, ordering inventory, store safety

AT&T Call Center (Fayetteville, NC) 10/2015 – 07/2016

Customer Service Representative/Sales; Customer care division for mobility services. Assisted customers in troubleshooting, billing issues, upgrades, adding lines and sold DIRECTV.

CrossPointe Church (Fayetteville, NC) 05/2012 – 07/2016

- *Lead Youth Pastor (2012-2014)*; Organized and led youth service on Sunday evenings, organized youth events, facilitated small groups

- *Youth Worship Leader*; Assisted worship team, conducted rehearsals, demonstrated musical arrangements, train and mentor students interested

- *Leadership Team*; Moderate the Sunday morning experience, member of Sunday worship team, periodic preaching during service, attend staff and creative team meetings, development of service openers and special occasion services

Lincare (Fayetteville, NC) 06/2014 – 07/2015

Sales Representative; Sold medical equipment, created relationships with potential clients, managed current accounts, marketed services and equipment through consultations, organized marketing luncheons

Bed, Bath & Beyond (Fayetteville, NC) 11/2011 – 04/2014

- *Customer Service Manager*; Trained associates, managed the bridal registry process including follow up, problem management/ resolution and served as manager on duty

- *Department Manager*; Enforced safety regulations, Managed daily freight flow, Assigned tasks and Supervised associates, Ordered product, Tracked Sales

Epicenter Church (Fayetteville, NC) 08/2010 – 10/2011

- *Worship Pastor*; Planned and led worship services, Trained and recruited band members and vocalists, Responsible for managing 30+ volunteers

- *Media Specialist*; Supervised multimedia planning and during services, edited sermons for website and local radio show, stage design and lighting

New Life Church (Port Orange, FL) 07/2009 – 05/2010

- *Worship Pastor*; Planned and led worship services twice a week, Trained and recruited worship team, Planned holiday services, Stage Design

- *Youth Pastor*; Established a new youth group, led weekday service, mentored students, event planning, recruited volunteers

Skills

- Creative thinking
 - Teamwork
 - Flexibility
 - Problem Solving
 - Conflict Resolution
 - Leadership
 - Problem Management
 - Growth Mindset
 - Budget Management
 - Audio/ Visual Equipment
 - Production Equipment
 - Stage Design
 - Light Display Development
 - Self-Starter
 - Event Planning
 - Microsoft Office
 - Video Editing
 - Audio Editing
 - Sound Engineer
 - Highly Principled
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References

Tracy Pounders, *Senior Pastor*, CrossPointe Church • Phone: (910) 489-6592 • Email: franklinpounders@gmail.com

Teresa Hucko, *Tour Guide*, Burke International Christian Tours • Phone: (704) 995-7119

Anthony Hucko, *Floor Manager*, Red Ventures • Phone: (704) 995-7118

Travis Roth, *District Manager*, Bed Bath & Beyond • Phone: (813) 217-1101

